Connect Platform 4.8

This document describes the issues included in the BASCONNECT™ software release.

Enhancements

Enhancements include new features and modifications for the following issues:

Application	Category	Issue	Description
Back Office	Accounts	9990	Added a **Payment** field to the **Service Line Details** section of the **Account / Active AR** tab, which displays the **Payment ID** of a selected payment line item.
		2267	Changed the creating notes functionality on accounts to open a new page in Connect, **Note: Account [ID].**
			New **Note Type** field added to new **Note: Account [ID]** page.
			Search functionality added to **Account / Notes** tab to accommodate searching for account notes by **Case ID, Creator, Note Type,** and/or **Created.**
	Charge Batches	9879	Added ability to affiliate a referring physician to a practice or facility when the referring physician is created during charge entry.
		10105	Added **DOS** search field to the **Charge Batches / Batches** tab's **Search Criteria** window.
	Claims	10110	Modified the layout for all **Search Criteria** windows on the **Claims** page tabs.
			Added **Facility** search field to the **Electronic Claims** and **Paper Claims** tabs' **Search Criteria** windows.

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		9142	Added **Print in CMS-Box 24A-G shaded area (include units and unit of measure)** option to **Box 24a-g Shaded** drop down options on the **Plan: [name] / Paper Claim Options** tab. Selecting this option populates the **CMS-Box 24a-g Shaded** area as: *[Qualifier (if selected)] [NCD Code] [Unit of Measure (ME, ML, GR, UN, etc.)] [Quantity]*
	Collection Letters	6033	New merge fields added to Collection Letters: • **Practice Tax ID** • **Practice Group NPI** • **Facility Name** • **Date of Accident** • **Referring Provider** • **Claim Date**
	Collections	5817	The **Collector** field on the **Search Criteria** window of the **Collections / Guarantor** and **Collections / Insurance** tabs changed to a drop down selection list of available collectors/users.
		10065	Added **Balance Range** field to the **Search Criteria** window of the **Collections / Guarantor** and **Collections / Insurance** tabs.
	External Collections	10022	The **Acct** field heading was updated to **Account ID** in the **Pending** and **Transactions** tabs on the **External Collections** page. A **Facility** field was added to the **Pending** tab as well at the tab's **Search Criteria** window on the **External Collections** page.
	Fee Schedules	6623	Modified the **Recompute Expected Fee Schedule** logic to update the **Expected Amounts** on all services tied to the fee schedule, including services that have payments applied to them.

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		10021	Modified the **Increase all fee amount overrides by ____%** field on the **Clone Fee Schedule** page to now be **Import all fee amount overrides at ____%**. This allows the user to increase or decrease the fee amount overrides by a certain percentage.
	Image Batches	9976	Modifications made to the **Image Batches** page: • Additional search options added to the **Scan Batches** and **Charge Batches** tabs. • The column layout was changed on the **Scan Batches, Charge Batches,** and **Payment Batches** tabs. • **Sets** column was renamed to **Set Count** on the **Scan Batches** tab.
	Payers & Plans	10064	Added **Additional Info** field to **Plan/General** tab to store notes at the insurance plan level. The information displays on the **Claim Information** window accessible from the **Insurance Plan** link on the **Account/Active AR** tab.
	Payment Batches	5195	Added functionality that allows user to override the contractual write-off amount on non-primary payments.
		10019	Added **Received from Patient** checkbox to the **Check Information** section on the **Payment** tab of a collection payment.
	Providers	9832	Added new confirmation message if user attempts to add a Provider that already exists (matching NPI).
	Pseudo Code Mappings	9143	Increased the allowed characters for pseudo codes to 7 characters.
	Refunds	9337	Created new paper refund check format that contains three sections of data - the check and two which contain summary information.

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Back Office / Portal	Reports	8695	Modified the *Insurance Payment Denial Detail* report: • Fixed formatting of **CLAIM ID** field • Added the following columns to the report: **Modifier 1, Modifier 2, Billed,** and **Balance** • Added a new available filter: **Reason Code**
		8818	Modified all reports with the **Account ID** to display the Account Prefix + Account ID in the **Account ID** field.
		9193	Created new financial transaction detail reports in the following categories: • Charges Billed (#8629) • Payments – Line Items (#9192) • Payments – On Account (#9228) • Contractual Write-Off (#9213) • Insurance Withhold (#9214) • Refunds – AR (#9216) • Misc. Adjustments (#9221) • External Collections (#9219)
		9768	Modified functionality when executing the *12 Month Payment Waterfall Summary* report to require and prompt for the **To** field value if the **Custom End Date** option is selected for the report.
		9899	Added new **Folder** field to the **Parameters** window of all Modern reports in Back Office and all reports in Portal. It allows the user to select a folder to house the output of an on demand report.

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		10006	Added new column, **Created By** to the **Output** tab.
		10007	Added new column, **Case Count** to the *Practice Performance Summary (DOS)* report.
		10066	Added **Referring Providers** filter option to the *Charge Analysis Detail* report.
		10070	Added **Include Reversed Cases** checkbox filter option to the *Charge Analysis Detail* report.
		10071	Added **Transaction Subcode** filter option to the *Account Adjustment Analysis* report.
		10270	Renamed *Outcome Details* report to *Case Outcome Details*.
	Roles	10024	Added new right to Back Office Roles for **External Collections – Post All** to give access to specific users of the Post All functionality on the **External Collections / Pending** tab.
	Suspense	2063	Added the ability to reverse a payment in the suspense account.

Fixes

Fixes include corrections for the following issues:

Application	Category	Issue	Description
Back Office	Accounts	10169	Fixed issue preventing distribution of on-account funds to line items in a zero balance.
	Case Reporting Types	10119	Modified feedback message if trying to create a **Case Reporting Type** that already exists to say, "*Case Reporting Type Name must be unique.*"
	Charge Batches	10057	Fixed issue causing two **Create Person** windows to open if a person search does not result in finding the person.

Application	*Category*	*Issue*	*Description*
	Claims	9126	Fixed issue causing the wrong **Payer Control #** to be sent on claims in situations where the doctor and CRNA are billed on separate claims, and the insurance pays the doctor's line and denies the CRNA on the same check. When the CRNA only line is rebilled, the correct **Payer Control #** is now being pulled.
		10101	Fixed issue causing the **Physical Status Modifier** to not display on both *01967* and *01968* line items if both submitted on a case.
		10291	Fixed issue causing a claim error for case submitted with only ICD-9 codes.
	EDCs	10058	Fixed issue preventing the confirmation message to appear when changing and saving the practice on an EDC configuration.
		10099	Fixed issue causing a person record to be created without email data for a guarantor or subscriber (with email information) found in the EDC source file, but not in the Connect database.
	ERAs	10154	Fixed issue causing ERA import error when importing ERA payments.
	Fee Schedules	9911	Fixed error message text when trying to create a fee schedule with a name that is already being used.
	General	9362	Fixed issue causing a CWOFF to be applied to an insurance payment if an existing contractual writeoff is viewed and saved.
		10308	Updated Support Links support URL on **Home** page to https://support.basconnect.net.
	Outcomes	10168	Fixed issue preventing selected outcomes added via an Outcome Group from being deleted.
	Payment Batches	10280	Fixed issue generating an authorization error when selecting **Manage > Payment Batches** as a non-admin user.

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		10359	Fixed issue generating an exception error when running a report with the **Date** filter as **Last # of Days** or **Custom Date Range.**
	Statements	10167	Fixed issue generating a printer offset issue when trying to send statements to a statement service.
	Suspense	10161	Fixed issue preventing a suspense payment search for payments greater than $1000 to return no results and generate an internal database error.
Back Office / Portal	Reports	9174	Fixed issue causing the **Case Count** and **Procedure Count** to be off balance between the *13 Month Financial Activity Summary* and *Practice Performance Summary* reports.
		10008	Modified the **Provider** filters on Modern reports to not include referring physicians in search results.
		10480	Fixed issue preventing Facility NPI from inclusion in the *ePreop* report.
Portal	Dashboard	10342	Fixed issue preventing the **Days Production in A/R** to load on the Dashboard.
System	Login	10155	Fixed cache issue preventing user from logging into application when EUSA has not been accepted.