Connect Platform 4.2

This document describes the issues included in the BASCONNECT™ software release.

Enhancements

Enhancements include new features and modifications for the following issues:

Application	*Category*	*Issue*	*Description*
Portal	Application	5475	Connect Portal, a new web-based report management tool, was created and deployed.
	Dashboard	8268, 8269, 6169, etc.	Created two views, accessible from the Connect Portal Dashboard. Each view has related widgets displaying financial and operations-related information pertinent to the selected practice.

View	Widget
Current Month - Accounting	• Days in AR (90 day trailing) • Net Collection % • % A/R > 90 days • Payer Mix (Charges) • Payer Mix (Payments) • MTD Metrics
Prior Month – Date of Service	Anesthesia Minutes by Provider Anesthesia Units by Payer Rendering Provider Case Count Billed vs. Expected vs. Collected Payer Mix (Charges) Payer Mix (Payments)

Application	*Category*	*Issue*	*Description*
Back Office & Portal	Reports	4112, etc.	New reports created and available from both Back Office reports and Portal:

Report Name	Category
12 Month Payment Waterfall Summary	Financial
13 Month Financial Activity Summary	Financial
Account Adjustment Analysis Detail	Financial
AR Activity Summary	Financial
AR Aging Analysis Detail	Aging
Billed vs. Expected vs. Collected Summary	Management
Case Mix Trend Summary	Management
Charge Analysis Detail	Management
Charge Mix Trend Summary	Financial
Collection Trend Analysis Summary	Management
Credit Balances Detail	Management
Diagnosis/Procedure Count Summary	Management
Elapsed Time Analysis Detail	Management
Facility Details	System
Guarantor Collection Actions Detail	Productivity
Insurance Collection Actions Detail	Productivity
Insurance Payment Denial Detail	Productivity
Patient Responsibility Detail	Management
Payer Mix Summary	Financial
Payment Mix Trend Summary	Financial
Plan Details	System
Practice Performance Summary	Financial
Practice Performance Summary (DOS)	Management
Production Analysis Summary	Productivity

Application	*Category*	*Issue*	*Description*
Back Office & Portal	Reports	5969, etc.	Standard reports, previously available in Connect Back Office Reports and Reportal were converted to new reports in Connect Back Office and Connect Portal:

Report Name	**Category**
Anesthesia Case Utilization – Case Output	Productivity
Anesthesia Case Utilization – Performing Provider Output	Productivity
Deposit Analysis Detail	Financial
Deposit Analysis Summary	Financial
Outcome Details	Productivity
Practice Performance Analysis	Financial

| | | 8012 | Some report names were modified to ensure consistent naming conventions across applications.

A *Category* classification was added to each report. |
|---|---|---|---|
| | | 3624 | The *Practice Performance Analysis* report was modified:

• **Payer Group** filter changed to **Financial Class**

• **Facilities** filter option added

• **Practices** filter option added |
| | | 7749 | The *Outcome Details* report was enhanced to include the following data:

• Measure

• ASA Value

• Value Modifier |

Application	*Category*	*Issue*	*Description*
Back Office & Portal	Reports	8331, 8332	Modified the **Net Collection %** calculation in the *Financial Activity Summary* and *13 Month Financial Activity Summary* reports to: (Payments to Line Items + Refunds from A/R) / (Charges Billed + CWO)
		8335	Date range limits were applied to the reports with a **Date** filter. Some reports only allow for a 31 day date range and others allow for a 366 day date range. If the dates fall outside the allowed day limit, a warning message is presented to the user running the report.

31 Day Limit	366 Day Limit
- Anesthesia Case Utilization – Case Output - Anesthesia Case Utilization – Performing Provider Output - Billed vs. Expected vs. Collected - Charge Analysis Detail - Collection Trend Analysis Summary - Elapsed Time Analysis Detail - Insurance Payment Denial Detail - Practice Performance Analysis - Practice Performance Summary - Practice Performance Summary (DOS) - Production Analysis Summary - Survey Vitals Extract	- Account Adjustment Analysis Detail - AR Activity Summary - Case Mix Trend Summary - Charge Mix Trend Summary - Deposit Analysis Detail - Deposit Analysis Summary - Diagnosis/Procedure Count Summary - Financial Activity Summary - Guarantor Collection Actions Detail - Insurance Collection Actions Detail - Outcome Details - Payer Mix Summary - Payment Mix Trend Summary

Application	Category	Issue	Description
Back Office & Portal		8396	For reference, reports exported to Excel will include the title of the report in the A1 cell and the filter criteria at the bottom of the Excel file, below the report results.
			In Portal, the filter criteria can also be found at the base of the **Detail** page, below the report results.
Back Office	Reports	8324	The **Reports** page now includes 2 tabs: **Modern** and **Classic**.
			The **Modern** tab includes the new and converted reports available in 4.2.
			The **Classic** tab houses reports unchanged in this release: • AR Aging • ePreop Extract • Financial Activity Summary • Insurance Followup Detail • Survey Vitals Extract
		5948	Added *Report Permissions* to the **Home** page and **Admin** menu to access the **Report Permissions** page for adding/deleting report folders in Connect Back Office Reports and Connect Portal.
			Permissions can be set per role to Create, View, Update, or Delete reports from the folders.
	Admin	2111	Added *Custom Fields* to the **Home** page and **Admin** menu to access the **Custom Fields** page for creating and managing custom fields on the **Case** page > **General Case Information** tab.
General	System Help	*Not applicable*	Online Help has been updated with a new design and format. The updated documentation is available for Connect Portal and select Connect Back Office pages. It can be accessed by clicking F1 from a page within either application. **Note:** Updates for the remaining Back Office pages are forthcoming and will be deployed in a future release.

Fixes

Fixes include corrections for the following issues:

Application	Category	Issue	Description
Back Office	Accounts	8182	Fixed issued causing a timeout error when executing an account search.
	Guarantor Collections	8201	Fixed issue causing an error message when trying to add new assignment rules or new action type for guarantor collections.
	Fee Schedules	8204	Fixed issue causing an error message when trying to update a compensation fee schedule for a practice.
	Suspense	8251	Fixed issue allowing the same suspense transaction to be distributed more than once.