Release Notes

Connect Platform 24.2.18

This document describes the issues included in the CONNECT software release.

Enhancements

Enhancements include new features and modifications for the following issues:

Application	*Category*	*Issue*	*Description*
Back Office	Accounts	17013	Added functionality to automatically prepend the Date of Service to the front of a note created when clicking the **Int…** button and creating a note on the **Account/Active AR** tab.
	Charge Batches	17421, 17431	Updated logic to display demographic imports by **File ID** with the most recent on top.
	Charge Batches/ Case Holds	17146	Added functionality for multi-select and bulk submission of cases displayed on the **Charges Batches / Case Holds** tab.
		17529, 17547	Added new **Notes** table to bottom of the **Charge Batches / Case Holds** tab to display Case Hold Reason notes. Removed the following buttons from the **Case Hold Reasons** table: • **Update** • **Delete** Updated the **Add** button to open a pop up window to create a new Case Hold Reason note. Updated logic to disable the **Place Case on Hold** checkbox when any Case Hold Reason is set to *Open*.

Application	***Category***	***Issue***	***Description***

		16479, 17536, 17537, 17613, 17617	Updated the **Charges Batches/Case Holds** tab:
			• Removed the **Update** button
			• Added new **Remove Hold** button
			• Added new **Submit** button
			• Removed the following columns from the Cases table and moved to a new Case Hold Reasons table mid-page:
			    ○ **Case Hold Reason**
			    ○ **Case Hold Status**
			    ○ **Assigned User**
			    ○ **Created At**
			    ○ **Created By**
			• Added new columns to the Case Hold Reasons table:
			    ○ **Completed By**
			    ○ **Completed At**
			• Removed the following buttons from the Cases table and moved to the new Case Hold Reasons table mid-page:
			    ○ **Reassign**
			    ○ **Complete**
			• Added the following columns to the Cases table:
			    ○ **Case Status**
			    ○ **Case Holds**
			    ○ **Note Count**
			• Added hyperlink functionality to the **Batch ID** and **Case ID** columns.

		17548	Updated **Charges Batches/Case Holds** tab search filters: • **Assigned User** to default to user logged into Connect • **Status** field renamed to **Case Status**

Application	***Category***	***Issue***	***Description***
	Charge Entry	17454	Updated the logic when adding time to the **Case/Procedure & Provider Time** tab to prepopulate the Directed Provider and Observing Provider's **Start/End Times** based on information entered for the Directing Provider.
	Collections	15005	Updated logic for accounts in the Insurance Collection queue to display subsequent Denial Codes for the responsible Payer/Plan, rather than just the first/original one.
		15853, 17671	Added functionality for multi-select and bulk transfer of accounts to External Collections Pending status.
		17483, 17542	Updated the **Collections / Insurance / Service Line Details** sub-tab: • Added new fields: **Claim ID, Diagnosis, Total Claim Amount** • Updated field: Changed the **Amount** label to **Procedure Amount**
	Eligibility	16792	Updated the STEM hyperlink on the **Check Eligibility** window to be renamed **EEP.**
	General	13703	For View Providers Permission, added scroll capability to be able to view the whole table.
		17633	Updated minimum password requirements for the Connect applications to require: • Minimum of 12 characters • Combination of upper and lower case characters, numbers, and symbols • Unique/new password from the previous 10 passwords in your password history

Application	*Category*	*Issue*	*Description*
		17667	Updated the sort order to alphabetical within all Facility list selection field: • **Coding** form • **Case / General Case Info** tab • **EDC Interface Configuration: [Name] / Configuration** pane • **Payer: [Name] / Facility IDs / Facility Name** table • **Plan: [Name] / Facility IDs / Facility Name** table • **Practice: [Name] / Affiliated Facilities / Facility Affiliations** list
	Procedure Codes	17534	Updated logic to only allow non-system codes to be exported from the **Admin > Procedure Codes** page.
	Reports	15768	Updated the *AR Aging Analysis Details* report: • Added new report filter that allows entering a specific End Date • Updated the **Age From** and **Age To** filters to be options, rather than required
		16531	Added the following fields to the *Insurance Collection Actions Detail* report: • **Denial Code** • **Denial Group** • **Denied Amount** • **Original Coder**
		17151	Added **Referring Provider** search option to the **Reports / Find Report / Filter** section.
		17380	Updated the *Practice Performance Summary* report: • Added **Physical Status Units** field

Application	***Category***	***Issue***	***Description***
		17540	Updated the *Patient Responsibility Detail* report: • Updated **Patient Phone** field to **Patient Day Phone** • Added **Patient Evening Phone** field • Updated **Guarantor Phone** field to **Guarantor Day Phone** • Added **Guarantor Evening Phone** field
		17546	Added new fields to the *Case Hold Detail* report: • **Note Count** • **Created By – Case Hold** • **Completed Date – Case Hold** • **Completed By – Case Hold**
	Statements	16967, 17663	Added **Middle Name** and **Suffix** to names printed on statements.
	Suspense	15603	Updated logic to enable/disable Distribute button on Suspense according to the type of payment. Distribute as IPYMT (enabled); Distribution (disabled): • IPYMT/ • IPYMT/UNKNW • IPYMT/OVERP • IPYMT/OTHER • GSUSP/GSIPR Distribute (enabled); Distribution as IPYMT (disabled): • GPYMT/ • GPYMT/OTHER • GPYMT/OVERP • GPYMT/PREPY • GPYMT/UNKNW • GSUSP/GSGPR

Fixes

Fixes include corrections for the following issues:

Application	*Category*	*Issue*	*Description*
Back Office	Charge Batches	17004	Fixed issue that was preventing cases from being deleted that had been created from another practice via copy functionality.
	Charge Entry	16968	Fixed issue where the **Emergency** checkbox being selected in the Coding form is not getting populated in the **Case / General Case Information** tab.
	Practices	17821	Fixed issues causing an error message when saving the assigned facilities and providers to a practice.
	Reports	17314	Fixed issue preventing the **Insurance Followup** (Classic) from executing successfully.