connect
Release Notes

Connect Platform 24.2.11

This document describes the issues included in the CONNECT software release.

Enhancements

Enhancements include new features and modifications for the following issues:

Application	*Category*	*Issue*	*Description*
Back Office	Charge Batches	13626	Added the ability to view the full note by rolling over the note text in the **Charge Batches / Case Holds / Note** table.
		17348, 17475	Added new **Status** drop down option to the Search criteria window filters, with options of *Active, Inactive,* and *Rejected* to the **Charge Batches / Eligibility** tab.
	Claims	17370	Modified logic to reorder the claim generation hierarchy. Claim generation for claim holds at Facility Only level moved lower in the processing hierarchy, below those with Provider, Payer, and/or Plan.
	Codes	17414	Updated the Connect codes with the updated CLIA Q1 2024 codes.
		17448	Added 2024 Q2 code updates: • CCI Edits
	Eligibility	16052, 17366	Added a new **Eligibility History** pane to the **Case / Patient, Guarantor & Insurance** tab.
	General	15278	Removed the **ICD GEMS** option from the **File** menu dropdown as part of the effort to sunset ICD-9 codes from Connect.
		15279	Removed the **ICD-9 Code** and **ICD-9 Links** boxes from the **Add Procedure** window of the **Case / Procedures & Provider Time** tab.

Application	*Category*	*Issue*	*Description*
		16790	Removed the following checkboxes from the **Practice / Miscellaneous** tab: • **Enable CPT/ASA to ICD-9 GEMs** • **Enable ICD-10** • **Enable ICD-9 to ICD-10 GEMs** • **Primary diagnosis format: ICD-9, ICD-10**
	Practices	17149, 17507	Added new **Require Control Number** option to the **Practice: [Name] / Miscellaneous** tab to set a control number requirement before saving an insurance payment.
		17232	Added new filters to the **Practice / Affiliated Facilities** tab: • **Facility Name** (free text) • **All Facilities / Affiliated Facilities / Unaffiliated Facilities** (radio buttons)
		17482	Renamed the **DMA/Statement Vendor** section to **Statement Vendor** in the **Practice/Admin** tab.
	Reports	14967	Added the following fields to the *Elapsed Timed Analysis Detail* report: • **Insurance Payments** • **Guarantor Payments** • **Total Payments** • **Received Date/Claim Date** • **Received Date/Check Date** • **Received Date/DOS** • **Received Date/Post Date**
		17008	Added the following field to the *Financial Activity Summary – Misc Adjustment Detail* report: • **Posted By**

Application	*Category*	*Issue*	*Description*
		17189	Added the following fields to the *AR Aging Analysis Detail* report. • **Last Collection Action** • **Last Collection Action Date** • **Note** • **Next Action** • **Next Action Date** • **Task Closed** • **Task Closed Date** • **Assigned Collector** • **User** • **Denial Group** • **Denial Code** • **Denial Posted Date**

	Suspense	14031, 15561	Updated the **Suspense** page:
			• Modified the Suspense Search criteria window:
			  o Renamed **Amount** search field to **Check Amount.**
			  o Added new **Activity Type** search field. **Subtype** search field is filtered/limited based on selected **Activity Type** criteria.
			  o Modified **Remitter** search logic to return Insurance Payer or Plan details in addition to Guarantor remitter information.
			• Added the following fields to **Remitter** field of the **Suspense** table:
			  o **Payer**
			  o **Plan**

		15537	Added the Account Number to display before the Name in the **Description** field on the **Suspense** page.
		17148	Added new **Suspense Balance** field to the **Suspense** page to display the sum of the balance.

Fixes

Fixes include corrections for the following issues:

Application	*Category*	*Issue*	*Description*
Back Office	Access Restrictions	17120	Fixed issue that was allowing any IP to log into Back Office and Portal, even when IP access restrictions were set.
	Eligibility	17350	Fixed issue that was preventing some 271 responses from being processed/received if the payer received a “No response” status during an Eligibility Request.