Connect Platform 24.1

This document describes the issues included in the CONNECT software release.

Enhancements

Enhancements include new features and modifications for the following issues:

Application	Category	Issue	Description
Back Office	Case Error Check	13450, 16595, 16997	Added functionality that allows subscribed clients to create and manage custom error check rules. Up to three definitions allowed per rule. A new **Custom Configuration** tab was added to the **Case Error Check** page to create and manage these rules and this functionality.
	Codes	17188	Added 2024 Q1 code updates: • WPC Taxonomy codes
	Payment Batches	15881, 15587	Added *EFT* to the **Transaction Type** dropdown options on the Create External Collections Payment page.
	Providers	15001, 15088	Removed the **Can Schedule** checkbox from the **Provider** page.
	Refunds	15916, 15917	Added **Patient Name** to the **Manage > Refunds** page. Added **Patient Name** to the **Refunds** search criteria.
	Reports	16789	Updated the *Practice Performance Summary – DOS* report: • The **Primary/Secondary/Tertiary** Group By dropdown option was updated from *Provider* to *Rendering Provider*. • The following options were added to the **Primary/Secondary/Tertiary** Group By field: *Case Reporting Type, Performing Provider, Procedure Code, Referring Provider, Place of Service,* and *Type of Service.*

Application	Category	Issue	Description
		16949	Updated logic of **Practice** search criteria across all reports to be run for *All Practices Not Deleted.* Practices that have been set to Inactive will not be returned in the search results when all practices are selected.

Fixes

Fixes include corrections for the following issues:

Application	Category	Issue	Description
Back Office	Eligibility	16940	Modified logic for automatic Eligibility checks: • If Automatic Eligibility submission is turned on, Connect will exclude an Eligibility check for the current case when any other case with the same Plan/Person/Subscriber ID has already been submitted for an Eligibility check in X number of days prior to the current case's DOS.
		17143	Fixed issue that is generating an Eligibility Status of *Cannot Display Benefit Data.*
	Practices	17184	Fixed issue preventing inactive practices from displaying when the **Show Inactive** checkbox is selected.