

Connect Platform 23.2

This document describes the issues included in the CONNECT software release.

Enhancements

Enhancements include new features and modifications for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	Accounts	16305	Added Address 2 information to the Account / General tab, displayed in the Address field following a comma after the Address 1 information.
		16342	Updated the Phone search functionality on the Account page to include both the daytime and evening phone numbers on the account in the search.
	Charge Batches	16382, 16434	Added new Provider Group field to the Case/General Case Information tab. Disabled the Delete button on the Practice / Provider Groups tab if the Provider Group has been associated with a case.
	Code Updates	16019	Updated the CLIA codes with the current list.
	EDC	16681	Modified logic of the Connect 2C EDC to pull the Mobile Phone into the Day Phone field in Connect.
	Eligibility	16057	Added Review Eligibility button to the Account/Patient List tab to access and review a patient's Eligibility Request history. Reduced Eligibility history stored and accessible in Connect to the past 180 days.
		16097	Added new Eligibility > Configuration tab to set eligibility rules for automatically running Eligibility checks and applying case holds.

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
		16379, 16514	Added new Actions sub-tab to the Charge Batches/Eligibility tab to more quickly update any actionable insights identified on the Demographics tab.
		16380, 16515	Added new bottom grid to the Charge Batches/Eligibility/Actions grid that presents other insurance options returned in the 271 response. Quick action buttons facilitate the insurance to be added to the patient from here.
		16381	Added new Submit and Review Response button to the Check Eligibility/Check Eligibility: Submission tab to submit and open the Manage Charge Batches / Eligibility tab for the selected Charge Batch ID with a single mouse click.
		16389, 16473	Updated the Charge Batches/Eligibility tab: <ul style="list-style-type: none"> • Added Actions, DOS, and Facility fields. • Added new Case Hold button.
		16409, 16505	Updated the Collections/Insurance tab: <ul style="list-style-type: none"> • Added Eligibility Status field. • Added new Review Eligibility and Check Eligibility buttons.
		16410, 16421	Updated the Check Eligibility/Check Eligibility: Submission tab: <ul style="list-style-type: none"> • Added new Last Check field.
		16411, 16506	Added new Eligibility/Excluded Payers tab to designate payers for exclusion from Eligibility checks.
		16529	The Eligibility/Payer List tab was renamed Payer Mappings . The page header on the Eligibility/Payer Mappings tab was renamed Eligibility Payer Mappings .

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
		16549, 16690	<p>Added new fields to the Check Eligibility: Errors tab:</p> <ul style="list-style-type: none"> • Prior DOS Config • Non-Primary Rank • Medicare Crossover • Excluded Payer <p>The new Override button can be clicked to remove a line item from the Errors tab and move it to the Submission tab to submit for an Eligibility Inquiry. (NOTE: For the button to be enabled, it must have at least one of the following fields checked: <i>Prior DOS Config, Non-Primary Rank, Medicare Crossover.</i>)</p>
		16709	Added new Check Eligibility button to the Case/Patient, Guarantor & Insurance tab.
	External Collections	16425	Updated the Files export to include Patient Email and Guarantor Email .
	Fee Schedules	14102, 15935	Updated the percentage fields for the Solo Provider Billing and Directing/Directed Provider Billing sections on the Fee Schedule/Anesthesia Billing Information tab to now allow for up to three decimal places.
	General	16275, 16622	F1 Help links added for new topics.

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Payers	16036	<p>Added Payer ID in multiple places in Connect:</p> <ul style="list-style-type: none"> • In Account/Active AR tab, in the Service Line Details section, appended to the Ins Plan hyperlink name. • The Claim Information window accessed via the Service Line Details/Ins Plan hyperlink. • The Create/Update Insurance window, appended to the Plan name in the Insurance Plan dropdown list. • The Create/Update pages > Insurance tab, in both the Active and Inactive Insurance sections. • The Case/Patient, Guarantor & Insurance tab, appended to the Plan name in the Insurance table.
	Payers & Plans	15110, 16571	<p>Added new Auto-Rebill to Secondary after ___ days checkbox to the Plan/General tab.</p> <ul style="list-style-type: none"> • Added new logic to automatically add a note in instances of auto-rebilling: <i>Auto-rebilled secondary based on Medigap Plan Configuration.</i>
	Payment Batches	14956	Added AR grid to the Distribution page and Add Distribution pages.
	Practices	16456, 16474	Added new logic to validate and confirm upon saving that any new/updated Provider Group names are not duplicates.
	Reports	14968, 15554, 15665	<p>Updated the <i>Insurance Collection Actions Detail</i> and <i>Guarantor Collection Actions Detail</i> reports:</p> <ul style="list-style-type: none"> • Added Task Closed Date field
		16095	<p>Updated the <i>Patient Responsibility Detail</i> report:</p> <ul style="list-style-type: none"> • Added Number of Payments field

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Front Office	Application	16350	Updated the <i>Practice Performance Summary (DOS)</i> report: <ul style="list-style-type: none"> Updated the <i>Month</i> option in the Group By dropdown list to <i>DOS Month</i> Added new <i>Date of Service</i> option to the Group By dropdown list
		16383	Updated the <i>Charge Analysis Detail</i> report: <ul style="list-style-type: none"> Added Provider Group field
		16393	Updated the <i>Account Note Detail</i> report: <ul style="list-style-type: none"> Added the time stamp to the Created At date field information.
		16519	Updated the <i>Case Mix Trend Summary</i> report: <ul style="list-style-type: none"> Updated the Group By option: <i>CPT</i> changed to <i>Procedure Code</i>. Removed the Group By option: <i>ASA</i>. If <i>Procedure Code</i> is selected for the Group By filter, then the Procedure Code – CPT Short Description will be populated in the Group By column of the generated report.
		16576	Updated the <i>Billed vs. Expected vs. Collected Summary</i> report: <ul style="list-style-type: none"> Updated the Group By filter option for <i>Month</i> to be <i>DOS Month</i>.
		16233	Removed Front Office from the Connect install bundle.

Fixes

Fixes include corrections for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Adjustment Codes	15556	Fixed issue causing an error message when creating an adjustment code and clicking Save & Add Next .

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Cases	16653	Improved slower performance for case creation via an EDC file resulting from the addition of the Save & Add Next button in the prior release.
	Charge Batches	16513	Fixed issue causing an error message when selecting and de-selecting a row multiple times in the Case Holds tab.
		16731	Fixed issue causing the <i>Preview Submission</i> report to split with page breaks.
		16736	Fixed issue causing the <i>Preview Submission</i> and <i>Submission</i> reports to not accurately reflect billed service lines.
	Claims	16317	Fixed issue, when printing paper claims, where the printer Tray option is reverting to the first option in the dropdown and not saving any changes.
	External Collections	16281	Fixed issue causing the exported XML file to not properly report the Facility Name .
	Payments	16119	Fixed issue that was applying the contractual writeoff amount to a posted payment when the View Transaction button is utilized on the Account/Active AR tab.
	Reports	16802	Fixed issue for <i>Practice Performance Summary (DOS)</i> causing the data to not be sorted correctly by date if the custom date was set for longer than a year time period.