



Connect Platform 23.2.3

This document describes the issues included in the CONNECT software release.

FixesFixes include corrections for the following issues:

Application	Category	Issue	Description
Back Office	Charge Batches	16998	Fixed issue that was allowing a case hold to be applied to a submitted case after an Eligibility check was run on it.
	Claims	16494	Fixed logic for Trizetto clearninghouse to append a suffix to the Payer ID when the same Payer ID is used on multiple plans within the claim.
	Eligibility	16979	Fixed Eligibility logic to only run the Eligibility check on insurance plans selected on a case.
		16999	If selected, fixed the Exclude Medicare Crossover Plan logic in Connect to correctly check for Medicare, secondary insurance, and Medigap insurance on cases during an Eligibility check.