

Connect Platform 23.2.1

This document describes the issues included in the CONNECT software release.

Enhancements

Enhancements include new features and modifications for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	Codes	16577, 16732, 16739, 16740, 16839, 16840	Added 2023 Q3 code updates: <ul style="list-style-type: none"> • AMA COVID CPT Codes • CCI Codes (Q3/Q4) • ICD-10-CM Diagnosis Codes (2024) • Procedure Codes (CPT Long & Short, HCPCS Long & Short, RVU) • Remittance Advice Remark Codes • WPC Taxonomy Codes
	Collections Admin	14950, 16882	Added new Re-Age if Denied checkbox to the Collections Admin / External Collections / External Collection Rules section. This allows denied lines to be re-aged and to quality again for external collections if payments are not made.
		16729, 16881	Added new Apply rules at the account level checkbox to the Collections Admin / External Collections / Payment Exclusions section. If selected, the system looks for a guarantor payment at the account level instead of the service line. Added new Move all procedures by DOS into external collections checkbox to the Collections Admin / External Collections / External Collection Rules section. If selected, when a service line for a DOS becomes eligible for external collections, then all other service lines in guarantor responsibility for the same DOS & Case ID are also be pulled into the external pending queue for approval.
	EDC	13229	Added Case Reporting Type to XML EDC interface.

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	External Collections	16723	Added Payer/Plan field to the External Collections / Pending tab.
	Facilities	15804, 16876	Added the ability to term Facilities, or set to them to inactive in Back Office.
	Practices	16584, 16850	Added the ability to term Practices, or set to them to inactive in Back Office.
	Reports	16721	Added new <i>Case Procedure Analysis Detail</i> report.
		16763	Added new fields to the <i>Practice Detail</i> report: <ul style="list-style-type: none"> • Term Date • Inactive
		16765	Updated the <i>Facility Detail</i> report: <ul style="list-style-type: none"> • Added new Term Date and Practice fields • Added new Practices and Facilities search parameter options.

Fixes

Fixes include corrections for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	Accounts	16621	Fixed issue that caused an error message when performing a Rebill 1 and moving money to Suspense when there is a zero pay posted on any line in the claim.
	Charge Entry	16890	Fixed issue that generated an error message when submitting a case with an Address Line 1 having excessive characters.
	Eligibility	16886	Fixed issue that generated an <i>http error calling web service – 500</i> when selecting a line item to view the eligibility summary.
	Reports	16706	Fixed the <i>AR Aging Analysis Detail</i> report to correctly display Current Responsibility information.