

Connect Platform 23.1

This document describes the issues included in the CONNECT software release.

Enhancements

Enhancements include new features and modifications for the following issues:

Application	Category	Issue	Description																								
Back Office	Accounts	16110, 16423	Added new option to the Rebill Type window when creating a Rebill to <i>Reverse all insurance payments to suspense</i> .																								
	Case Error Check	13178	Added Case Error Rules permissions to designate if users have rights to View and/or Update error rules.																								
		13452, 13455, 16298	New Admin > Case Error Check page created to manage settings for Case Error Check rules. Audit Trail button included on the page to track updates to the data.																								
		16322	New rules added to Case Error Check:																								
			<table><tr><th>Rule</th><th>Type</th><th>Editable</th><th>Default Status</th></tr><tr><td>Case Reporting Type is a required field in Charge Entry</td><td>Warning</td><td>Yes</td><td>Inactive</td></tr><tr><td>Case contains a guarantor under 18 years of age</td><td>Warning</td><td>Yes</td><td>Inactive</td></tr><tr><td>Procedure Quantity is greater than 1.00</td><td>Warning</td><td>Yes</td><td>Inactive</td></tr><tr><td>Facility Room Number is required</td><td>Warning</td><td>Yes</td><td>Inactive</td></tr><tr><td>Plan requires pre-authorization</td><td>Error</td><td>No</td><td>Active</td></tr></table>	Rule	Type	Editable	Default Status	Case Reporting Type is a required field in Charge Entry	Warning	Yes	Inactive	Case contains a guarantor under 18 years of age	Warning	Yes	Inactive	Procedure Quantity is greater than 1.00	Warning	Yes	Inactive	Facility Room Number is required	Warning	Yes	Inactive	Plan requires pre-authorization	Error	No	Active
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<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Cases	16334	Updated the Eligibility Status of the case on the Case / Patient, Guarantor & Insurance tab to display three possible statuses: <i>Active</i> , <i>Inactive</i> , or <i>Rejected</i> .
	Charge Batches	11596	Added a Save & Add Next button to the Case: New page when creating cases from the EDC Files tab of the Charge Batch.
		13453, 16092,	Modified the Charge Batch / Charge Batch Error Check tab: <ul style="list-style-type: none"> • Added Rule ID field to the table • Removed the Category field from the table • Removed the Concurrency, CCI, ICD-9, Payer, and Data filters • Fixed the Last Check field to correctly display the date of last error check
		15830	Added ability to bulk submit charge batches from the Charge Batches page.
		15852, 16447	Added Hold Case button to the Charge Batch / Charge Batch Information page. Removed the Import button.
		16058	Added Review Eligibility button to the Charge Batch [ID] page. When clicked, opens the Charge Batches / Eligibility tab, filtered on the selected Charge Batch.
		16114	Added Provider Group to the Search window of the following Charge Batches page tabs: <ul style="list-style-type: none"> • Batches • Cases • Case Holds • Eligibility
		16117, 16367	Added new button to create cases from an imported EDC for cases with no missing information or discrepancies: <ul style="list-style-type: none"> • Create bulk Cases added to the Charge Batch [ID] / EDC Files tab

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		16122, 16313, 16397	<p>Added new column (EDC) and new EDC count to the bottom of the Charge Batches / Batches tab to display the count/total of untouched charges in staging after an EDC has been imported.</p> <p>Added new column (Errors) and new Errors count to the bottom of the Charge Batches / Batches tab to display the total number of errors in the error check.</p> <p>Updated the Charge Batches / Batches tab to allow columns to be added/removed from the display table.</p>
		16123	<p>Added bulk actions capabilities to the Charge Batch: [ID] tab:</p> <ul style="list-style-type: none"> • Ability to select multiple cases with a charge batch • Ability to delete multiple cases (if Status of all selected = Unsubmitted) • Ability to move multiple cases to another (must be the same for all) charge batch • Display selected case count at bottom of tab
	Claim Holds	16327, 16328	Added Hold Case button to the Charge Batch / Charge Batch Error Check tab.
		13643, 16386, 16559	<p>Added new fields to the Claim Holds page: Provider and Facility.</p> <p>Added new selection options during creation/updating of claim hold records: Provider and Facility.</p>
	Code Updates	15793	<p>Completed the following code updates:</p> <ul style="list-style-type: none"> • CCI Edits
	Collections	16037, 16359	<p>New fields added to the Collections page:</p> <ul style="list-style-type: none"> • DOB added to the primary table on the Guarantor tab. • TIN and Payer ID added to the Insurance / Service Line Details tab. • Last Payment Type and Payment Plan added to the Guarantor / General and Insurance / General tabs.

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	General	16039, 16351, 16427	Added Type column to the Case / Notes tab. Modified the logic for the Create button on the Collections page for the Guarantor Account Notes and Insurance / Account Notes sub-tabs to appropriately create and display notes for multi-select case scenarios.
		16251	Added Address 2 information to the General sub-tab of the Collections / Guarantor and Collections / Insurance tabs.
		16035	Updated the postal codes tables in Connect with most recent U.S. listings.
		16314	Added rollover text to column headers on the Charge Batches page to display upon hovering mouse over them.
	Payers & Plans	16190	Updated the checkbox verbiage on the Plan / Claims tab and the resulting error message to: Plan requires referrals for all types of service.
	Payment Batches	14974	Replaced the Print button with two buttons: Print Detail and Print Summary on the Payment Batch: [ID] / Payment Batch Information tab. This facilitates printing both the <i>Payment Batch Detail</i> and <i>Payment Batch Summary</i> reports from the Payment Batch.
		15712	Updated the Accounting Date field logic to allow date for Payment Batches up to 14 days in the future.
	Reports	15815, 15817	Added new Apply changes to all line items checkbox to the Payment Batch / Payment Batch Information tab to allow a change to the Accounting Date to be applied to all non-submitted payments in the batch simultaneously.
		12739	Added the Limit Worked Minutes to Start Stop Time Range option to the search parameters for the <i>Anesthesia Case Utilization - Case Output</i> report.
		15168	Added new <i>Type of Service</i> option to the Group By filter of the <i>Case Mix Trend Summary</i> report.

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
		15821	<p>Updated the <i>Insurance Payment Denial</i> report:</p> <ul style="list-style-type: none"> Added the rendering provider's suffix information after the Last Name in the Rendering Provider field. Name to display as: <ul style="list-style-type: none"> [Last Name][Suffix], [First Name][Middle Name] Added new fields: Case ID, Case Status, Claim Frequency, Claim Submitted Date, Payment Removed the Procedure field and replaced it with 2 new fields: ASA, CPT Added new search parameter filter: Denial Groups
		15823	<p>Added the patient's suffix information after the Last Name in the Patient column of the <i>Insurance Collection Actions Detail</i> report. Name to display as:</p> <ul style="list-style-type: none"> [Last Name][Suffix], [First Name][Middle Name]
		16024	Created new report: <i>Denial Code Configuration Detail</i> .
		16115	Created new report: <i>Insurance Collections Queue Detail</i> .
		16116	Created new report: <i>Guarantor Collections Queue Detail</i> .
		16152	<p>Updated <i>Payment Analysis Detail</i> report:</p> <ul style="list-style-type: none"> Added Facility field to the report output.
		16198	Created new report: <i>Eligibility Response Report</i> .
		16259	Added Room Numbers search filter to the <i>Case Analysis Detail</i> report.
		16335	Added new <i>Case Error Rules</i> option to the Topic filter of the <i>Audit Trail</i> report.

Fixes

Fixes include corrections for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	General	16465, 16488	Updated two adjustment and denial codes (Code 31, Code 59) with correct code descriptions.
	Payment Batches	16263, 16487	Fixed issue preventing Code RC-59 from appearing in the code selection list.
	Reports	15860	Fixed issue causing Remark Code to not populate on the <i>Payment Analysis Detail</i> report.
		16430	Reverted Group By field on the <i>Practice Performance Summary (DOS)</i> report to display the data as Month-Year, e.g., Jan-23, when the report is grouped by Month.