Connect Platform 22.1

This document describes the issues included in the CONNECT software release.

Enhancements

Enhancements include new features and modifications for the following issues:

Application	*Category*	*Issue*	*Description*
Back Office	Charge Batches	14446, 14447	Added a system check to prevent users from adding, updating, or deleting Case Hold Reasons on submitted cases. **Create** button disabled on the **Case / Case & Claim Holds** tab unless the **Place case on hold** option is selected.
	Code Updates	14869	Added 2022 Q1 code updates: • CCI Edits • GPCI Codes
	Collection Letters	14614	Confirmation message added to the **Delete** activity for Collection Letters.
	Eligibility	14525, 14698	Added new **Check Eligibility** button to the **Charge Batch / Charge Batch Information** tab to access the **Check Eligibility** window and submit Eligibility inquiries.
		14528, 14774	Added functionality to display an **Error Report** of all rows that cannot be submitted for eligibility when the **Error Report** button is clicked on the **Check Eligibility** window.
		14530, 14694	**Search** window added to the **Eligibility** tab of the **Charge Batches** page.
		14535, 14921	Added new Eligibility role to Back Office with options for **View** and **Create** rights.
		14547, 14696	Added **Export 271** button to the **Charge Batches / Eligibility** tab. Clicking the button allows the user to export and save the 271 text file.

Application	*Category*	*Issue*	*Description*
		14552, 14697, 14777, 14778	Added **Eligibility** tab to the **Charge Batches** page. The tab is utilized to review submitted Eligibility requests and responses.
		14693, 14695	Added **Check Eligibility** window, accessible from the **Charge Batch/Charge Batch Information** tab. The page is utilized to submit Eligibility inquiry requests.
	Payers & Plans	14375	Added new **Case Time – Minutes worked** option to the **Box 24g** drop down options on the **Plan / Paper Claim Options** tab.
	Practices	13740	Updated the DLT104 Refund Check format adding the following information to the check stub: • **Plan** • **DOS** • **Patient Name** • **Claim #**
	Refunds	14604, 14686	Added **Payee Address** field to the **Refunds** page.

	Reports	13534	Updated the *Charge Payment Posting Summary* report by adding:
			• New group by options in the **Primary Group By**, **Secondary Group By**, and **Tertiary Group By** fields:
			  o **Rendering Provider**
			  o **Referring Provider**

		13603	Updated the *Insurance Payment Denial Detail* report by adding new: • Fields: **Payment Rank**, **Created Date**, **Case Reporting Type**, **Facility Case ID** • Report Parameter: *Created Date* to the **Date Mode** options

<table>
<tr><th>Application</th><th>Category</th><th>Issue</th><th>Description</th></tr>
<tr><td></td><td></td><td>13723, 14876</td><td>Updated the Practice Performance Summary report by adding:
Secondary Group By and Tertiary Group By fields to the report Parameters options.
New group by options in the Primary Group By, Secondary Group By, and Tertiary Group By fields:
Referring Provider
Place of Service
Type of Service
New report fields:
Malpractice RVU
Facility RVU
Non-Facility RVU</td></tr>
<tr><td></td><td></td><td>14105</td><td>Updated the Production Analysis Summary report by adding:
New Date Mode report parameter
New Group By parameter options:
CPT
ASA
Financial Class
New report fields:
Insurance Payments
Guarantor Payments</td></tr>
<tr><td></td><td></td><td>14393</td><td>Added new Practice Detail report.</td></tr>
<tr><td></td><td></td><td>14600</td><td>Updated the Payment Analysis Detail report with added fields:
Case ID
Facility Case Number
Check Number</td></tr>
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Application	*Category*	*Issue*	*Description*
		14609	Modified the *Anesthesia Case Utilization – Case Output* report: • Added logic to return all cases within the specified time range, regardless of the rendering provider's time. • Added **Place of Service** to the report.
		14619	Added **Place of Service** field to the *Case Analysis Detail* report.
		14645	Updated the *Charge Analysis Detail* report with added fields: • **Gender** • **Hold Statement** • **Rendering Provider NPI** • **Referring Provider NPI**
		14835	Updated the *Case Analysis Detail* report with: • Added new fields: **Primary Subscriber ID, Primary Member ID, Primary Group ID** • Added new fields: **Secondary Subscriber ID, Secondary Member ID, Secondary Group ID** • Renamed **Payer** field to **Primary Payer** • Renamed **Plan** field to **Primary Plan**

Fixes

Fixes include corrections for the following issues:

Application	*Category*	*Issue*	*Description*
Back Office	Access Restrictions	14490	Fixed issue generating a server error message when selecting the **Enable IP Address Restrictions** checkbox on the **Access Restrictions** page.

Application	*Category*	*Issue*	*Description*
	Claims	14729	Fixed issue causing incorrect Time Units to display on paper claims.
	Collections Admin	14428	Fixed issue causing collection tasks created from payment entries to bypass Insurance Collection rules and assign the task to the wrong user.
		14705	Fixed issue causing text to duplicate in the **From/To** fields of **Collections Admin** if the **Force all typing to uppercase** system preference is selected.
	Reports	14623	Fixed issue with pulling and populating the correct default collector in the *Insurance Collection Action Details* report.
	Security	15024, 15025	Updated log4j to v2.17.1.