connect
Release Notes

Connect Platform 21.6

This document describes the issues included in the CONNECT software release.

Enhancements

Enhancements include new features and modifications for the following issues:

Application	*Category*	*Issue*	*Description*
Back Office	Accounts	14289, 14384, 14498	Updated the AR grid to display the correct **Payment Type** for all Guarantor, Insurance, and External Collection payments. • If no **Payment Type** exists, it will display as *Check*. • The **Payment Type** cannot be changed after the payment has posted. • Updated Credit Card payments to display as *Credit Card*.
	Accounts / Collections Admin / Collections	3598	*Accounts:* A **Type** filter was added to the **Account / Notes** tab to differentiate between different note types, including *Collection* notes. *Collections Admin:* New **Force Collection Action Notes to show as Account Notes** option added to the **Collections Admin / Guarantor Collections** and **Collections Admin / Insurance Collections** tabs**.** When selected, all collection action notes will automatically display on the **Account / Notes** tab as *Collection* notes. *Collections:* New **Show on Account Notes** option added to the **Create Action** window in Collections. If no enterprise rule or practice rule is set for account notes, selecting this option facilitates adding the note to the **Account / Notes** tab without having to do a copy/paste action.

Application	*Category*	*Issue*	*Description*
	Charge Batches	13595, 14383	Added the **Patient Name** to the **Charge Batch / Concurrency Log / Anesthesia Case Provider Time** table to provide users quick visual reference to the information when reviewing the Concurrency Log.
		14325	Updated the logic on Charge Batches to allow accounting dates to be entered for a date up to 14 days in the future.
	Code Updates	14601	Updated Diagnosis Codes.
	Collection Letters	14068, 14382	Added the ability to delete collection letters from the **Collection Letters** page. Added the ability (permission) to delete Collection Letters to the **Role** page for Back Office.
	Mobile	14438	Renamed the **Create** and **Delete** buttons on the **Mobile** page to **Add** and **Remove.**

	Payers & Plans	14326, 14508	Modified options and functionality in the **Plan / Claims** tab / **Plan Claim Options** section:
			• Procedure record 99100 is appended to the case if the following are true:
			  o The **Plan allows extreme age modifier** option is selected for the insurance plan
			  o An anesthesia procedure is added to the case
			  o The patient is of ‘extreme age’ (<1 or >70)
			  o Procedure 99100 is not already on the case
			• Procedure record 99140 is appended to the case if the following are true:
			  o The **Plan allows emergency condition modifier option** is selected for the insurance plan
			  o An anesthesia procedure is added to the case
			  o The case is marked as an ‘Emergency’
			  o Procedure 99140 is not already on the case

		14573, 14593	New **Set physical status modifiers to first position** option added to the **Plan / Anesthesia** tab / **Custom Logic** section. If selected, the **Physical Status Modifier** is appended to the first modifier position on both paper and electronic claims.

Application	Category	Issue	Description
	Payment Batches	13997, 14514	Added **Acct Date** field and **Account Date** filter to the **Payment Batches** tab.
	Refunds	14173, 14558	The prepend text added to the beginning of the **Memo** description on a refund check (e.g., *Refund to Insurance, Refund from Suspense*) was removed to provide additional space for displaying more of the specific refund description text. These edits apply to both Print and Reprint functionality.
	Reports	12740, 13492, 14506	**Case Reporting Type** added as a **Group By** search option to the: • *Financial Activity Summary* (Classic) report • *13 Month Financial Activity* (Modern) report • *Payer Mix Summary* (Modern) report
	Support Menu	14419	Added **Email Support** link to the **Support** menu.

Fixes

Fixes include corrections for the following issues:

Application	Category	Issue	Description
Back Office	Account Notes	14464	Fixed issue generating an error message when creating an Account Note and pressing the <BACKSPACE> key.
	Adjustment Codes	14362	Fixed issue causing the **Effect** column to display blank on the **Adjustment Codes** page.
	Charge Entry	13853	Fixed issue generating an error message when updating Directed Provider Time on a case and trying to save the changes.
		14388	Fixed issue preventing users from saving a **Case Hold Reason** on a case if no note is entered.
	Denial Management	13334, 13339	Fixed issue causing **Code** and **Description** fields to be disabled for non-Admin users with **View** and **Create** permissions.

Application	*Category*	*Issue*	*Description*
	Password Policy	13813, 14575	Validation added to Password Policy to not allow **Reset account lockout counter after** field to be null if the **Account lockout threshold** and **Account lockout duration** fields are populated.
	Payments	13477	Fixed issue causing the Insurance Payment form to cut off the **New Balance** and **Collection** columns.
	Permissions	13335, 13336	Fixed functionality to restrict users with “View Only” permission from saving and applying updates in Admin to: • EDC Interface Configuration • External Collection Agencies
	Report Permissions	14392	Fixed issue generating an error message when creating a new folder and assigning to a role. Fixed functionality to allow addition of Roles to an existing folder.
Portal	Reports	12053	Fixed issue causing an update to the **Begin Date** of a scheduled report to not save.

