



Connect Platform 20.3

This document describes the issues included in the BASCONNECT™ software release.

Enhancements

Enhancements include new features and modifications for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	Accounts	4609	Configured Connect to automatically place an account on statement hold when the account is sent to Guarantor Collections. <ul style="list-style-type: none">If the account is on a Payment Plan, the statement hold is not initiated. Once the account reaches a \$0 balance, the statement hold is automatically removed.
		13017	Added Spellcheck functionality to Account / Notes tab when creating a new note.
		13084	Added Ext Pending Deny button the Account / Active AR page to deny a service line item pending in external collections.
		13287, 13292	Added new Create button to the Accounts page to initiate the Create Accounts process.
	Charge Batches	13025	Added View Case button to Charge Batches / Case Holds tab.
		13027	Revised Case Hold Notes functionality: <ul style="list-style-type: none">More than one note can be logged.Note details will include time stamp and user that created the note.
	Charge Entry	12791	Added [ALT + 4] hotkey navigation to the Case / Case & Claim Holds tab. Fixed shortcut numbering/navigation for all tabs on the Case page.

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
		13041	Modified Accident data entry on a case: <ul style="list-style-type: none"> • If Case Involves Accident field is selected, the Accident Date will be required. • The Accident Date & Time field changed to Accident Date.
	Claim Holds	13072	Modified logic to allow only Practice to be selected for a claim hold in order to place claims for all payers under a practice on hold. Payer field no longer required.
	Claims	13035	Modified the Status field display on the Claims / Claims Status tab to be able to fully access and view the response.
	Codes	13376, 13377, 13378	Added 2020 Q3 code updates: <ul style="list-style-type: none"> • Claim Status Codes • Remittance Advice Remark Codes • Taxonomies
	Collections Admin	12814	Collection Letters Admin functionality moved under and now accessible via a tab on the Collections Admin page.
	EDC	12169	Updated the Connect 3 EDC's logic to populate provider type of 'Resident' in the Directing time slot.
		13046	Added Payer – Plan display to utilize when mapping payers in an EDC in order to facilitate selecting the correct plan.
		13255	Added logic to populate all data from the EDC to a newly created person record when creating a case.

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
		13285	<p>Added logic to check for differing field values when creating a case from an EDC file. If the values differ, a window will display the differences for review and confirmation. Data being checked includes:</p> <ul style="list-style-type: none"> • Address Line 1, Address Line 2 • City, State, Zip Code • Email • Evening Phone, Daytime Phone
	EMC	12851	<p>To accommodate work comp carriers requiring the subscriber's SSN be sent on electronic claims:</p> <ul style="list-style-type: none"> • Added clearinghouse claims option to the 2010BA REF*SY segment: <i>Yes</i> or <i>No</i>. • Added logic to ANSI 5010 base to create and populate this segment with the subscriber's SSN.
		13119	<p>Modified EMC-base class to require and send the Admit Date when the Place of Service is <i>61 – Comprehensive Inpatient Rehabilitation Facility</i>.</p>
	Fee Schedules	13198	<p>Added free text filters to the top of the Anesthesia Procedures and General Procedures tab of the Fee Schedules page.</p>
	General	10601	<p>Updated Connect Help to launch as external browser window outside the application.</p>
		13236	<p>Added <i>Clear Image Cache</i> options to the Help menu.</p>
		13365	<p>Added user notification when encountering an error during import of pages in a PDF file.</p>
	Payers & Plans	12548, 13042	<p>Modified 'Clone Plan' functionality to allow the Payer to be changed, effectively moving a cloned plan from one payer to another.</p> <p>Allow a Plan's Payer field to be updated if the plan is not being used elsewhere.</p>
	Pre-Collections	13106	<p>Added prompt to the Create Start File window to designate the Number of Returned Results.</p>

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Back Office & Portal	Preferences	13267	Changed alert notification selection for cases from <i>>65 years old</i> to <i>>70 years old</i> .
	Providers	12836, 13185	Added Send to AQI checkbox to Provider page to designate if the Provider should be included in the file provided to AQI. By default, the field is selected for all Providers.
		13303	NPI field on Provider: [name] page changed to a required field.
	Refunds	3611	Added ability to select and post/deny multiple refunds in a single transaction.
	Reports	12732	Developed new <i>Charge Payment Posting Summary</i> report.
		13026	Added Include Reversals option to the <i>Case Analysis Detail</i> report filters.
		13048	Changed the Notes column to Most Recent Note column in the <i>Case Hold Detail</i> report.

Fixes

Fixes include corrections for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	Accounts	12644	Fixed issue where accounts had notes appear on them that were generated by Administrator, System for other accounts.
		13051	Modified functionality to: <ul style="list-style-type: none"> Limit and validate Account Notes to not exceed 1000 character limit. Default Note Type set to <i>Account</i>.
	Charge Entry	13203	Resolved issue causing system to freeze when in the: <ul style="list-style-type: none"> Case / Procedures & Provider Time tab Fee Schedule / General Procedures tab

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	Codes	12696	Removed expired CPT codes which were still available for selection during case creation.
	Collection Letters	11767	Fixed issue causing a Practice’s Physical Address Line 2 to print in the Remittance Address Line 2 of collection letters.
	Collections Admin	13090	Fixed issue where collection actions deactivated in Collections Admin were still available for selection when creating an Action in Collections.
	Concurrency Schemes	13297	Fixed issue generating an error message when saving a Concurrency Scheme.
	Credit Balances	13124	Fixed issue generating an error message when conducting a search on service lines.
	Denial Management	12391	Fixed issue preventing the audit trail from being updated with the information of who created and/or modified a denial code.
	EDIs	12541	Modified logic to prevent EDI generation when there are more than 10 attachments on a claim.
	ERAs	12961	Fixed issue causing balance to incorrectly roll to the guarantor when PR-31 is designated as the denial code and the denial rule for PR-31 is set to “Do Nothing”.
	External Collection Agencies	13062	Fixed search functionality in the State field to enter search criteria and get proper results.
	External Collections	12857	Fixed issue causing the server to time out during export of large external collection files.
	Image Batches	12839, 12872	Fixed issue generating an error message when importing a PDF from Scan Batches.
		13060, 13093	Resolved issue causing imported images to be missing or display distorted.
	Payers & Plans	13140	Fixed issue generating a database issue when deleting a payer.
		13272	Resolved issue causing an error when cloning a Payer.

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	Payment Batches	11929	Fixed issue generating an error message when updating and saving a posted guarantor or external collection payment.
		13073	Fixed issue preventing successful printing of remit with attached pages.
	Practices	12158	Fixed the Practice/Miscellaneous/Action field dropdown under the Force service to internal collections if expected does not match allowed checkbox to only include actions assigned to the practice for selection.
	Quality	13044	Fixed issue that was preventing an Outcome with a modifier to be cleared from an Outcome Group when de-selected.
	Reports	12383	Fixed issue preventing all practice data to display upon selecting multiple practices for the <i>AR Aging Analysis Detail</i> report.
	Statements	12760	Fixed issue causing statements for accounts in External Collections to generate too early.