



## Connect Platform 19.1

This document describes the issues included in the BASCONNECT™ software release.

### Enhancements

Enhancements include new features and modifications for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	Accounts	11589	Added logic to present message: <i>“Would you also like to deny associated pending external collection adjustments?”</i> to a user that changes the responsible party on a service line that contains a pending external collection adjustment.
	Charge Entry	7360	Added logic to auto-populate the <b>Type of Service</b> field with value of 7 when an ASA code is entered on the <b>Coding</b> tab.
	Collections	3905	The <b>Manage / Collections / Guarantor</b> tab enhanced to include new fields of information plus the ability for users to perform additional actions: <ul style="list-style-type: none"><li>• Update Guarantor/Patient demographic info</li><li>• Generate Demand Statement</li><li>• Change Account Status</li><li>• Update Statement Processing</li><li>• Override Next Statement Date</li><li>• Flag Account as Returned Mail</li><li>• Create Account Notes</li></ul>

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
		5580	<p>The <b>Manage / Collections / Insurance</b> tab enhanced to include customized fields of information plus the ability for users to perform additional actions:</p> <ul style="list-style-type: none"> <li>• Update Guarantor/Patient demographic info</li> <li>• Generate Demand Statement</li> <li>• Change Account Status</li> <li>• Update Statement Processing</li> <li>• Override Net Statement Date</li> <li>• Flag Account as Returned Mail</li> <li>• Create Account Notes</li> <li>• View Attachments</li> <li>• Rebill Claims</li> </ul>
		5535, 10987	<p>Moved and modified the <b>Guarantor Collections</b> tab to the <b>Collections Admin</b> page to define enterprise-level rules and designate the practice(s) to which the rule applies.</p> <p>Moved and modified the <b>Insurance Collections</b> tab to the <b>Collections Admin</b> page to define enterprise-level rules and designate to which practice(s) the rule applies.</p> <p>Added payment exceptions to collection generation rules.</p> <p>Added functionality to assign guarantor and insurance tasks to collector work groups.</p> <p>Added functionality to assign a default action at time of system task creation.</p>

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Collections Admin	2069, 10986, 11183, 11184, 11192, 11195	<p><b>Collections Admin</b> topic added to <b>Admin</b> section of Connect that consolidates all collections information and actions information into a single page location.</p> <p>Tabs added to <b>Collections Admin</b> page include: <b>Actions &amp; Action Series, Collector Groups, Guarantor Collections, Insurance Collections, Pre-Collections, External Collections, Denial Collections.</b></p> <p>New <b>Collector Groups</b> tab added to the <b>Collections Admin</b> page to support the creation and utilization of collector groups to distribute guarantor, insurance, and denial collection tasks.</p> <p>New <b>Denial Collections</b> tab added to the <b>Collections Admin</b> page to support the creation of denial groups to assign denial codes. The <b>Denial Collections</b> tab includes two sub-tabs: <b>Denial Groups</b> and <b>Denial Assignment.</b></p> <p>Consolidated and simplified steps for Actions and Action Series creation at the enterprise level.</p> <p>Insurance collections task assignments to be processed in the following order:</p> <ul style="list-style-type: none"> <li>• Denial Group Assignments</li> <li>• Insurance Task Assignments</li> </ul>
	EDC	11391	Updated logic so Residents sent in the case's observing time slots of the EDC rather than the directed time slots.
	External Collections	10983	Added ability to create a guarantor collection task when denying a pending external collection transaction.
		11579	Added system logic to deny a pending external collection transaction if the service fee balance is reduced to zero after posting a guarantor or insurance payment.
	Fee Schedules	9641	<b>Audit Trail</b> tab added to the <b>Fee Schedule</b> page to review and monitor changes made to the fee schedule.
	General	11994	Added access to new topics in Connect Help via F1 links in BASCONNECT™.

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	Practices	11876	The <b>Action Type</b> field name under <b>Force service to internal collections if expected does not match allowed</b> checkbox changed to <b>Action</b> . The drop down field now includes collection actions instead of insurance action types.
	Preferences	5819	Added tab to <b>File &gt; Preferences</b> page to set preferences for <b>Manage &gt; Collections</b> page.
	Reports	6084	Added the following fields to the <i>Guarantor Collection Actions Detail</i> and <i>Insurance Collection Actions Detail</i> reports: <ul style="list-style-type: none"> <li>• <b>Original Balance</b></li> <li>• <b>Balance</b></li> <li>• <b>Payments</b></li> </ul>
	Roles	11193	Added new rights to <b>Security &gt; Roles</b> to set permissions for updated <b>Collections Admin</b> functionality.

## Fixes

Fixes include corrections for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	Accounts	11387	Fixed account search functionality to retrieve all patients for all practices when searching by the patient's <b>Last/First Name</b> .
		11159	Fixed issue causing system to default <b>Type of Service</b> to 7 and read-only when entering any surgical or anesthesia CPT code that crosses to an ASA code.
	Claims	11914	Fixed issue resulting in removal of the <b>Submit Claim on Date</b> information when submitting a case.
	EDI	11385	Removed special characters from the Procedure Code Description field when generating EDI files to alleviate payer rejections.

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<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Fee Schedules	11790	Fixed issue causing <b>Recalculate Expected Fee Schedule</b> functionality to not update the expected amount on a service line.
	Reports	11782	Fixed issue causing <i>Account Notes Detail</i> report to display an incorrect created date.
	Statements	11948	Fixed issue causing two windows to open when searching statement batches.

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