



## Connect Platform 18.3

This document describes the issues included in the BASCONNECT™ software release.

### Enhancements

Enhancements include new features and modifications for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	Accounts	6044	Added ability to copy Account Notes to clipboard for copying/pasting within Connect.
		7514	New account search option added to <b>Accounts</b> page to only return accounts with a balance greater than zero.
		7529	Added <b>Claim Holds</b> designation to <b>Account/Active AR</b> tab to easily identify cases in a held status.
		11272	The <b>Stop Pre-Coll</b> button for an account in pre-collections now sends the account's pre-collection code as SS (Suspend) in the Stop File, in place of CN (Cancel).
		10957	Modified the <b>External Collections</b> tab header of an Account with an open external collection balance to display in red text.
		10958	Guarantor's <b>Date of Birth</b> field added to the <b>Account / General</b> tab.
		11049	Added new window to display immediately with the ID of an account created via the <b>File &gt; New &gt; Account</b> process.
	Charge Entry	11220	Functionality added to the <b>Case / Procedures &amp; Provider Time</b> tab to allow selection of an alternate Expected Fee Schedule to override the default fee schedule.
Code Updates	11380	Added 2018 Q4 code updates (CPT, HCPCS, ICD-10, CCI v24.3, RVU 18D).	

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Collection Letters	10963	<b>Collection Letters</b> page search window updated to include <b>Account ID</b> field and reorganization of available search fields.
	External Collections	5400	Added confirmation window to <b>Post All</b> functionality on the <b>External Collection</b> page.
		10964	Modified the <b>Pending</b> and <b>Transactions</b> tab of the <b>External Collections</b> search windows: <ul style="list-style-type: none"> <li>• <b>Pending Tab:</b> <ul style="list-style-type: none"> <li>○ Added <b>Account ID, Rendering Provider, and Referring Provider</b> fields.</li> </ul> </li> <li>• <b>Transactions Tab:</b> <ul style="list-style-type: none"> <li>○ Added <b>Agency</b> field,</li> <li>○ Updated <b>Type</b> field to <b>Guarantor Type</b></li> <li>○ <b>Guarantor Last/First Name</b> fields enabled when Guarantor Type = <i>Person</i></li> <li>○ <b>Organization Name</b> field enabled when Guarantor Type = <i>Organization</i></li> </ul> </li> </ul>
	General	10851	Updated export functionality via CTRL+SHIFT+X or CTRL+SHIFT+C to export the data in a number format, so further calculations, e.g., summing, can be executed in Excel.
	Image Batches	10242	Added functionality to display <b>New Image Batch</b> window when creating an Image Batch from a Charge Batch to allow users to update Image Batch details. <ul style="list-style-type: none"> <li>• <b>Practice</b> is auto-populated and disabled.</li> <li>• <b>Batch Type</b> is auto-populated with <i>Charge</i> and disabled.</li> </ul>

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Password Policy	10979	<p>Functionality added to disable a BASCONNECT user account after a designated number of days of inactivity.</p> <ul style="list-style-type: none"> <li>• <b>Disable account after ____ days of inactivity</b> added to <b>Security / Password Policy</b> page.</li> </ul>
	Payment Entry	2222	<p>New <b>Payment</b> button added to the <b>Case / Procedures &amp; Provider Time</b> tab to enter payments.</p> <ul style="list-style-type: none"> <li>• Button enabled once procedures have been entered.</li> <li>• Check payment must be balanced in order to save the payment.</li> <li>• New <b>Cases – Payments</b> permission added to grant users the permission necessary to add payments from the case.</li> </ul>
		5226	<p>New <b>Expected Fee Schedule</b> drop down added to the <b>Distribution</b> page to designate and override the expected fee schedule for the insurance payment.</p> <ul style="list-style-type: none"> <li>• Only active expected fee schedules associated to the practice are listed in the drop down.</li> <li>• Expected fee schedules can also be edited on posted payments.</li> </ul>
	Payers & Plans	4020	<p>Added new <i>Bill CRNA Only</i> option to the <b>Plan / Anesthesia</b> tab.</p>
		10962	<p><b>Show Inactive</b> checkbox added to <b>Filters</b> of the <b>Payers &amp; Plans</b> page in order to hide payer child plans that are no longer active.</p>
	Practices	11343	<p>Added the option to exclude accounts with statement holds from being included in the TSI Start File via the <b>Practice / Pre-Collections</b> tab.</p>

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office & Portal	Preferences	7000	Functionality added to <b>Preferences / Image Batch</b> to select a default Practice when creating an Image Batch.
		10976	Added <b>Launch Search</b> option to <b>Preferences / Statement Batch</b> to auto-launch the <b>Search Criteria</b> window when opening the <b>Statement Batches</b> page.
	Statement Batches	6071	Added ability to print preview statements in a preview window without marking the statements as printed.
	Reports	11330	Modified the <i>Charge Analysis Detail</i> report: <ul style="list-style-type: none"> <li>• Adjustments split into two columns: <b>Adjustments – Negative, Adjustments – Positive.</b></li> <li>• Reversals column changed to <b>Reversals – All.</b></li> <li>• Three new columns added: <ul style="list-style-type: none"> <li>○ <b>Reversals – Insurance</b></li> <li>○ <b>Reversals – Guarantor</b></li> <li>○ <b>Reversals - Suspense</b></li> </ul> </li> <li>• <b>Place of Service</b> added to report output.</li> </ul>

## Fixes

Fixes include corrections for the following issues:

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
Back Office	Accounts	11370	Fixed the account search issues where the default practice was not matching the one set in the <b>Preferences / Account</b> , and the drop down to select a different practice was not enabled.
		11512	Fixed functionality when performing <b>View Attachment</b> on an IPYMT (that does not already have an attachment) to create a new image batch.

<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Cases	11277	Fixed issue causing general procedure units to display incorrectly after recalculating the expected fee schedule.
		11539	Fixed issue causing an NPE error when cloning an unsubmitted case within a batch.
	Charge Entry	11165	Fixed issue causing <b>Fee Calc</b> on cases to display incorrect amounts when the case has a DR directing a Resident or SRNA.
	Claims	11267	Fixed electronic claim page view to fit on the screen.
		11524	Fixed print date/time on paper claims to print accurate value.
	Collection Letters	11386	Fixed issue causing the <b>Guarantor</b> to not populate the <b>Collection Letters</b> page for cancelled claims.
	Fee Schedules	11093	Modified logic of <b>Description</b> field of fee schedules to only allow 1000 characters.
	Image Batches	11342	Fixed issue causing the <b>Payment Batch ID</b> or <b>Charge Batch ID</b> field to not populate when creating a payment or charge batch from an image batch
	Payment Batches	9541	Fixed payment batch print functionality to keep non-posted payments from displaying as posted.
		10613	Fixed the <b>Under</b> column of the <b>Payment Exceptions Report</b> to display a <b>Total</b> at the bottom.
		11344	Fixed functionality for <b>Recoup</b> window to clear the form when entering recoup information and clicking <b>Save &amp; Add Next</b> .
		11382	Fixed functionality to not allow users utilizing hot keys to create duplicate payment batches from an image batch, which resulted in duplicate image sets and payment IDs in the <b>Payment Batch / Image Batches</b> tab.

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<i>Application</i>	<i>Category</i>	<i>Issue</i>	<i>Description</i>
	Practices	11349	Added <i>All</i> search option for <b>Practices</b> in the <b>Scan Batches, Image Batch / Charge Batches, and Image Batches / Payment Batches</b> pages.
	Quality	11484	Fixed AQI validation error resulting from outcome being set as a PQRS measure.
	Refunds	11347	Fixed issue causing an error message when searching for refunds using custom dates and leaving a date field blank.
	Reports	11487	Fixed issue causing <b>Start Time, Stop Time, and Procedure Minutes</b> from displaying on the <i>Charge Analysis Detail</i> report if the anesthesia case has anesthesia time for a directed CRNA only.

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